

Fees and charges

We provide a range of retail and network services for customers and contractors.

Billing	
Paper bill fee	\$1.32
Over the counter payment (Australia Post)	\$2.81
Account establishment	\$26.55
Dishonour fee (via Australia Post)	\$30.42
Dishonour fee (via direct debit)	\$2.76
Overdue account notice*	\$6.42
Card transaction fee	0.34%
Customer-funded work	
Permanent power supply (single phase or three phase meter)	\$1,011.00
Temporary supply connection (single phase or three phase meter)	\$1,011.00
Disconnection / reconnection of power supplies: <ul style="list-style-type: none">• prior to demolition• for meter abolishment• following unauthorised reconnection	\$677.00
Connection to the network	Quote required
Relocate a Horizon Power asset	Quote required
Upgrade power supply to a current transformer meter (over 100 amps)	Quote required
Design Information Package	\$1,304.00
Design fee: detailed	\$2,970.00
Design fee: complex	\$5,940.00
Subsidised underground connection (up to 3 dwellings)	\$5,503.00
Application for unmetered supply	Quote required

*GST not applicable.

Metering	
Meter test - standard meter testing	\$274.00
Meter test - concession rate	\$171.00
Meter damage	\$942.00
Remote reconnection or disconnection	\$6.87
Interval data request	\$31.57
Remote meter configuration	\$29.10
Manual meter read	\$168.00
Subsidiary electricity meter rental (daily charge)	\$0.1790
Embedded network management	\$345.00
Adding or removing meters from an embedded network account	Quote required
Rebilling of an embedded network master meter account	Quote required
Reconciliation of embedded network master account	Quote required
Renewable Energy System applications	
DER management	\$13,300.00
System Impact Study for Low Voltage EG Renewables Connection (up to 200kW)	\$3,991.00
System Impact Study for Low Voltage EG Renewables Connection (greater than 200kW)	\$10,956.00
Miscellaneous charges	
Unnecessary callout charge (service vehicle visit)	\$168.00
High and wide load permit	\$118.40
Inspector fee (re-inspections)	\$520.00
Freedom of Information application	\$31.57
Vegetation removal	Quote required
Cancellation of completed design - administration fee	\$1,353.00

If you require more information or have any questions about which tariff applies to you, please contact us:

Residential **1800 267 926**
Email **enquiries@horizonpower-reply.com.au**
Web **www.horizonpower.com.au**

This document is available in alternate formats on request.


Interpreter service: **13 14 50**

TTY: **133 677**

For faults or emergencies, please call **13 23 51**.

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Electricity fees and charges

North West Interconnected System
and Regional Non-Interconnected Systems
Effective as of 1 July 2025



Horizon Power delivers energy solutions to regional and remote Western Australia. We’re focused on ensuring reliable electricity is provided to our customers in the most efficient way to reduce costs.

Most of our customers pay a tariff that is much lower than the actual cost of purchasing, generating, distributing and retailing electricity. The difference between the tariffs customers pay and the actual cost is subsidised by the WA State Government.

These tariffs are the same across all of WA to ensure everyone pays the same price for electricity no matter where you live.

Current tariffs, fees and charges, and information on additional products, rebates and subsidies are available on our website horizonpower.com.au/pricing

Tariffs

A2 Residential Tariff

The A2 tariff is the standard residential tariff applied to private dwellings (houses, home units, flats, apartments) used solely for residential purposes. It offers customers the same flat rate price regardless of where they live and which time of the day electricity is used.

Supply charge	\$1.1605 per day
Supply charge (additional dwelling):	\$0.4614/day
Electricity unit charge	32.3719 cents/kWh

K2 Combined Use Tariff

The K2 tariff is for premises used for a combination of residential and business purposes, who consume less than 160 megawatt hours per annum.

Supply charge	\$2.0478 per day
0 - 20 kWh/day	33.8181 cents/kWh
20 - 1,650 kWh/day	31.8691 cents/kWh
> 1,650 kWh/day	35.9313 cents/kWh

Rebates and subsidies

Horizon Power provides a number of rebates and subsidies, on behalf of the WA State Government, to residential customers who hold a concession card.

We are here to help if you’re having trouble paying your power bill. To find out more about the rebates and schemes available, or to download our financial hardship brochure, visit our website or call our customer service centre on **1800 267 926**.

L2 Small/Medium Business Tariff

The L2 tariff is applied to customers where electricity is used for business purposes, with consumption up to 50 megawatt hours per annum (up to 137 units per day on average).

Supply charge	\$2.0718 per day
0 - 1,650 kWh/day	32.2412 cents/kWh
> 1,650 kWh/day	36.3508 cents/kWh

L4 Medium/Large Business Tariff

The L4 tariff is applied to customers where the electricity is used for business purposes, with consumption of 50 megawatt hours or more per annum (greater than 137 units per day on average), and for customers who use electricity partly for residential and partly for business purposes, who consume more than 160 megawatt hours per annum.

New commercial customers should contact their local Horizon Power office to discuss their electricity needs and pricing.

Supply charge	\$1.8796 per day
0 - 1,650 kWh/day	38.1783 cents/kWh
> 1,650 kWh/day	32.3956 cents/kWh

Customers with specific needs

C2 Community Service Tariff

The C2 tariff is available to small voluntary and charitable organisations. An application form detailing conditions, which must be met for this tariff, is available on our website at horizonpower.com.au/communityservicetariff

Supply charge	\$1.1200 per day
0 - 20 kWh/day	26.1643 cents/kWh
20 - 1,650 kWh/day	27.9156 cents/kWh
> 1,650 kWh/day	26.6273 cents/kWh

D2 Charitable Accommodation Tariff

The D2 tariff is applied to charitable or benevolent organisations providing residential accommodation.

Supply charge (first 5 beds)	\$1.1045 per day
Supply charge (each additional 5 beds)	\$0.4095/day
Variable charge	28.0643 cents/kWh

Government customers

Details on the pricing structure applied to State, Federal and Foreign Government customers – N2 (Regional Non-Interconnected Systems) and P2 (North West Interconnected System) – are available on our website.

For **Government customers**, **MyPower customers**, **Unmetered supplies** and **Streetlights (Z)** visit horizonpower.com.au/pricing for a full list of prices, fees and charges effective 1 July 2025.

Electricity is charged by the unit. A unit is one Kilowatt hour (kWh). All prices are correct as at 1 July 2025, include GST (except where noted otherwise), and are subject to change at any time.