

# Fees and charges

We provide a range of retail and network services for customers and contractors.

Billing	
Paper bill fee	\$1.26
Over the counter payment (Australia Post)	\$2.67
Account establishment	\$25.21
Dishonour fee (via Australia Post)	\$28.89
Dishonour fee (via direct debit)	\$2.62
Overdue account notice	\$6.09*
Card transaction fee	0.34%
Copy of customer invoice request	\$3.47
Customer-funded work	
Permanent power supply (single phase or three phase meter)	\$960.00
Temporary supply connection (single phase or three phase meter)	\$960.00
Disconnection / reconnection of power supplies:	
• prior to demolition	\$642.11
• for meter abolishment	
• following unauthorised reconnection	
Connection to the network	Quote required
Relocate a Horizon Power asset	Quote required
Upgrade power supply to a current transformer meter (over 100 amps)	Quote required
Design Information Package	\$1,276.44
Design fee	\$6,600.00
Subsidised underground connection (up to 3 dwellings)	\$5,225.00
Application for unmetered supply	Quote required

Metering	
Meter test - standard meter testing	\$259.70
Meter test - concession rate	\$162.20
Meter damage	\$894.00
Remote reconnection or disconnection	\$6.52
Interval data request	\$30.00
Remote meter configuration	\$27.63
Manual meter read	\$159.89
Subsidiary electricity meter rental (daily charge)	\$0.1700
Reconciliation of embedded network master account	Quote required
Embedded network management	\$327.88
Adding or removing meters from an embedded network account	Quote required
Rebilling of an embedded network master meter account	Quote required
Renewable Energy System applications	
DER management	\$14,000.00
System Impact Study for Low Voltage EG Renewables Connection (up to 200kW)	\$3,893.41
System Impact Study for Low Voltage EG Renewables Connection (greater than 200kW)	\$11,122.70
Miscellaneous charges	
Unnecessary callout charge (service vehicle visit)	\$159.89
High and wide load permit	\$157.59
Inspector fee (re-inspections)	\$505.96
Freedom of Information application	\$30.00
Vegetation removal	Quote required

\*GST not applicable

If you require more information or have any questions about which tariff applies to you, please contact us:

Residential **1800 267 926**  
 Email **enquiries@horizonpower-reply.com.au**  
 Web **www.horizonpower.com.au**

If you don't speak English we can arrange an interpreter service.

If you have hearing or speech difficulties please call **1800 461 499** (TTY).

For faults or emergencies, please call **13 23 51**.

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# Electricity fees and charges

North West Interconnected System and Regional Non-Interconnected Systems  
 Effective as of 1 July 2023



**HORIZON POWER**

*This brochure is available in alternative formats on request.*

**HORIZON POWER**

Horizon Power delivers energy solutions to regional and remote Western Australia. We're focused on ensuring reliable electricity is provided to our customers in the most efficient way to reduce costs.

Most of our customers pay a tariff that is much lower than the actual cost of purchasing or generating, distributing and retailing electricity. The difference between the tariffs customers pay and the actual cost is subsidised by the WA State Government.

These tariffs are the same across all of WA to ensure everyone pays the same price for electricity no matter where you live.

Current tariffs, fees and charges, and information on additional products, rebates and subsidies are available on our website [horizonpower.com.au/pricing](https://horizonpower.com.au/pricing)

# Tariffs

## A2 Residential Tariff

The A2 tariff is the standard residential tariff applied to private dwellings (houses, home units, flats, apartments) used solely for residential purposes. It offers customers the same flat rate energy charge regardless of where they live and which time of the day electricity is used.

Supply charge	\$1.1046 per day
Supply charge (additional dwelling):	\$0.4392 /day
Electricity unit charge	30.8120 cents/kWh

## K2 Combined Use Tariff

The K2 tariff is for premises used for a combination of residential and business purposes, who consume less than 160 megawatt hours per annum.

Supply charge	\$1.9492 per day
0 - 20 kWh/day	32.1886 cents/kWh
20 - 1,650 kWh/day	30.3335 cents/kWh
> 1,650 kWh/day	34.1999 cents/kWh

### Rebates and subsidies

Horizon Power provides a number of rebates and subsidies, on behalf of the State Government, to residential customers who hold a concession card.

We are here to help. To find out more about the rebates and schemes available, or to download our financial hardship brochure, visit our website or call our customer service centre on **1800 267 926**.

## L2 Small Business Tariff

The L2 tariff is applied to customers where electricity is used for business purposes, with consumption up to 50 megawatt hours per annum (up to 137 units per day on average).

Supply charge	\$1.9720 per day
0 - 1,650 kWh/day	30.6876 cents/kWh
> 1,650 kWh/day	34.5992 cents/kWh

## L4 Medium/Large Business Tariff

The L4 tariff is applied to customers where the electricity is used for business purposes, with consumption of 50 megawatt hours or more per annum (greater than 137 units per day on average), and for customers who use electricity partly for residential and partly for business purposes, who consume more than 160 megawatt hours per annum.

New commercial customers should contact their local Horizon Power office to discuss their electricity needs and pricing.

Supply charge	\$1.7797 per day
0 - 1,650 kWh/day	36.1484 cents/kWh
> 1,650 kWh/day	30.6731 cents/kWh

*Electricity is charged by the unit. A unit is one Kilowatt hour (kWh). All prices are correct as at 1 July 2023, include GST (except where noted otherwise), and are subject to change at any time.*

## Customers with specific needs

### C2 Community Service Tariff

The C2 tariff is available to small voluntary and charitable organisations. An application form detailing conditions, which must be met for this tariff, is available on our website at [horizonpower.com.au/communityservicetariff](https://horizonpower.com.au/communityservicetariff)

Supply charge	\$1.0660 per day
0 - 20 kWh/day	24.9035 cents/kWh
20 - 1,650 kWh/day	26.5704 cents/kWh
> 1,650 kWh/day	25.3443 cents/kWh

### D2 Charitable Accommodation Tariff

The D2 tariff is applied to charitable or benevolent organisations providing residential accommodation.

Supply charge (first 5 beds)	\$1.0513 per day
Supply charge (each additional 5 beds)	\$0.3898/day
Variable charge	26.7120 cents/kWh

## Government customers

Details on the pricing structure applied to State, Federal and Foreign Government customers – N2 (Regional Non-Interconnected Systems) and P2 (North West Interconnected System) – are available on our website.

For **Government customers**, **MyPower customers**, **Unmetered supplies** and **Streetlights (Z)** visit [horizonpower.com.au/pricing](https://horizonpower.com.au/pricing) for a full list of prices, fees and charges effective 1 July 2023.