

# Installation of a new meter

This form is to establish a new account for the installation of a new temporary or permanent meter. **A fixed charge applies and will be invoiced on your first bill.**

Please complete in **BLOCK CAPITALS**  
\*Indicates a mandatory field

## How to apply

To open an account with us and obtain your customer reference number complete, scan and send a completed copy to enquiries@horizonpower-reply.com.au, post it to Horizon Power, GPO Box P1145, Perth WA or fax a completed copy to (08) 6310 1044.

Alternatively, you can phone 1800 267 926 (residential) or 1800 737 036 (business).

### Are you applying for a:

Temporary meter (A Builder's supply)

Yes  No

### Is the new supply connection for a:

Residential Property

**OR**

Business Property

**OR**

Permanent meter

(Permanent meter for new homes or businesses)

Yes  No

Applicants customer reference number: \_\_\_\_\_

### Site details for power supply:

Site/Lot No: \_\_\_\_\_ Street No: \_\_\_\_\_ Street Name:\* \_\_\_\_\_

Suburb/Town/City:\* \_\_\_\_\_ Post Code:\* \_\_\_\_\_

Meter number (if applicable): \_\_\_\_\_

### Applicant details

Title:\* \_\_\_\_\_ Given names:\* \_\_\_\_\_ Middle Initial: \_\_\_\_\_ Surname:\* \_\_\_\_\_

Sex: Male/Female Date of birth:\* \_\_\_\_\_ Drivers license number:\* \_\_\_\_\_

### Applicant details (to be completed by business applicants, contractors or builders)

Job title (if applicable): \_\_\_\_\_ Company name/ trading name (if applicable): \_\_\_\_\_

ABN/ACN (if applicable): \_\_\_\_\_

### Contact details

Phone: Home:\* \_\_\_\_\_ Is this number silent?  Yes  No Mobile: \_\_\_\_\_

Work: \_\_\_\_\_ Email: \_\_\_\_\_

### Postal address (for invoicing purposes, and if different to the site address above)

Street number/ unit number/ lot number: \_\_\_\_\_ Street Name: \_\_\_\_\_

Suburb/Town/City: \_\_\_\_\_ Post Code: \_\_\_\_\_ State: \_\_\_\_\_

or PO box number: \_\_\_\_\_

By submitting this application form, you acknowledge that you are entering into a binding agreement with Horizon Power for the Service and the performance of the Works on the terms set out in your contract for supply of electricity by Horizon Power to you (Standard Contract) and the Additional Terms.

## Notes

1. Additional charges will apply if it is necessary to relocate Horizon Power electricity infrastructure assets in order to undertake the Works. For further information, please contact your Horizon Power representative at your local depot.
2. Additional charges may apply if it is necessary for Horizon Power to undertake works outside the normal business hours of your local Horizon Power depot. For further information, please contact your Horizon Power representative at your local depot.
3. To minimise delays, Horizon Power recommends that the Preliminary Notice be submitted at the same time as this Form is submitted. Horizon Power will not commence the Works until we have received the Preliminary Notice. A Preliminary Notice is required when an electrical contractor is to carry out electrical work.
4. Horizon Power will not undertake demolition works until the customer's account is finalised and a Horizon Power "Disconnection for Demolition" notice has been issued to the customer by leaving it in the meter box.
5. Horizon Power will not energise a reconnection until we have received a compliant Completion Notice from the Electrical Contractor.

## Terms and conditions

### 1. Terms and conditions

The Standard Contract and the Additional Terms govern the Service and the performance of the Works. In the event of any inconsistency between the Standard Contract and the Additional Terms, the Standard Contract prevails to the extent of the inconsistency.

### 2. Payment of Fee

The Fee will be included in your first bill issued by Horizon Power under the Standard Contract. You must pay the Fee by the due date specified in that bill. You acknowledge that Horizon Power may take action under the Standard Contract in the event that you fail to pay the Fee by the due date specified in that bill.

### 3. Commencement and Completion of Works

Horizon Power will use its best endeavours to complete the Works as soon as practicable from the time we process this duly completed form and (if applicable) the Preliminary Notice. However, Horizon Power does not guarantee that it will complete the Works by a specified date.

### 4. Licence to access Site

You grant Horizon Power an unconditional licence or you will ensure Horizon Power is granted such a licence to access the Site for the purpose of undertaking the Works from the date Horizon Power processes this form and (if applicable) the Preliminary Notice until the date the Works have been completed.

### 5. Site conditions:

You must ensure that:

- 5.1 the Site is safe and free from any obstruction or objects which may pose or give rise to a threat to the safety of Horizon Power's employees or contractors; and
- 5.2 Horizon Power is able to safely access the Site from the date Horizon Power processes this form and (if applicable) the Preliminary Notice until the date the works have been completed.

### 6. Notification of other utilities and government authorities

You must notify the appropriate service utilities as well as the local government of the Works to be undertaken at the Site.

### 7. Force Majeure

In respect of the performance of the Works, Horizon Power will not to the fullest extent permitted by law be liable to you for any loss, damage or expense (whether direct loss or Excluded Loss) caused by or attributable to Force Majeure.

## 8. Liability of the Parties

In respect of the performance of the Works, to the fullest extent permitted by law:

- 8.1 Horizon Power's liability to you is limited to the liability under the Energy Operators (Powers) Act 1979 (WA); and
- 8.2 subject to clause 8.1, neither Party is liable to the other for any Excluded Loss.

## 9. Variation

Horizon Power can amend the Standard Contract from time to time in accordance with the Electricity Industry Act 2004 (WA). The Additional Terms may only be varied by written agreement signed by both Horizon Power and you.

## 10. Application of Acts and By-Law

Nothing contained in the Standard Contract or the Additional Terms limits or excludes the rights, powers and remedies that Horizon Power has at law (including under the Energy Operators (Powers) Act 1979 (WA) and the Electricity Corporation Act 1994 (WA)) or in equity. The Standard Contract and the Additional Terms do not limit Horizon Power's obligation to comply with the lawful directions of the Minister for Energy or the Coordinator of Energy or the Director of Energy Safety in relation to emergencies and safety or otherwise.

## 11. Governing Law and jurisdiction

The Standard Contract and the Additional Terms are governed by the laws of the State of Western Australia.

## 12. Additional charges

- 12.1 Work is limited to the Works necessary to perform the Service that you have requested, unless Horizon Power otherwise advises you in writing.
- 12.2 If you cancel the requested Service, or you change the Service you want Horizon Power to undertake, you may be charged an administration fee.
- 12.3 If it is necessary for Horizon Power to relocate its electricity infrastructure assets when undertaking the Works, then you will be charged an additional fee following a quotation for works for the relocation of the assets.
- 12.4 If it is necessary for Horizon Power to undertake works outside the normal business hours of your local Horizon Power depot, then you will be charged an additional fee following a quotation for the works outside of normal business hours.

## Definitions

**Additional Terms** means the terms and conditions set out in this form in relation to the Service and the performance of the Works.

**Excluded Loss** means:

- a) business interruption loss; or
- b) lost profits; or
- c) loss of an opportunity; or
- d) any liability you have to other people under contracts or otherwise.

**Fees** means the fees specified for the Service, in the Fees and Charges section of Horizon Power's website at [www.horizonpower.com.au](http://www.horizonpower.com.au) plus any additional charges payable under clause 12.

**Force Majeure** means any cause or event which is not reasonably within the control of Horizon Power.

**Party** means you or Horizon Power.

**Site** means the address specified on this form where Horizon Power will undertake the Works.

**Service** means the Service you have selected on the form and requested Horizon Power to undertake at the Site.

**Works** means the electricity infrastructure works that Horizon Power will undertake to complete the necessary Service.

**You** means the person, corporate entity or electrical contractor who has completed and submitted the form.