Esperance Energy Transition Plan

Household funding guide – for Trades

Homeowners with reticulated (piped) gas appliances can choose between a number of options for their energy transition.

This document provides indicative Funding Caps for households to purchase a new appliance or undertake conversion.

Important notes:

- The amounts in this document are provided as a guide only each household must submit an individual application, including a Quote Document from you or another registered tradesperson.
- Funding for installation is not included in this guide this will be assessed individually, and costs of installation should be included as specific items on Quote Documents.
- Funding Caps have been developed based on the purchase cost of energy efficient electric appliances of different capacities.
- Customers can elect to upgrade to a larger or luxury appliance in this case, Horizon Power will cover the cost up to the applicable Funding Cap, and the customer is responsible for paying the balance directly to you.
- A maximum of three space heating appliances per household will be funded. Only
 natural gas space heating systems are eligible for funding these are defined as a
 natural gas bayonet with a corresponding gas heater.

Should you have any questions about how these rates apply to a specific customer situation, please contact us and we will be happy to provide further information.



Funding for your stove and oven

Match your current appliance capacity			Current appliance capacity			
with a new appliance type to find the Esperance Energy Transition Plan Funding Cap.		2-burner (300 mm)	4-burner (600 mm)	6-burner (900 mm)		
New appliance type	Upright cooker	Induction cooktop with electric oven	\$3,000			
		Conduction cooktop with electric oven	\$1,800 \$3,00		\$3,000	Fu
	Cooktop only	Induction	\$1,200	\$1,500	\$2,200	Funding
		Conduction	\$700	\$700	\$1,200	Cap
Ž	Oven only	Convection	\$1,200		\$2,500	
		,	Funding Cap			

Funding for your water heating

Match your current system capacity with a new system type to find the Esperance Energy Transition Plan Funding Cap.		Current system capacity		
		Less than 250L	More than 250L	
ш	Electric heat pump	\$4,000	\$5,000	Fun
New system type	Electric storage Electric instantaneous Solar Hot Water	\$1,000	\$1,500	nding Cap
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POWER

Funding for your space heating

Reverse cycle air conditioners can be funded to replace eligible space heaters, with Funding Caps based on your current system's heating capacity, and the area of heated room/s.

Current heating
Area of heated room/s, heating capacity

Small	Medium	Large
(<20m²,	(20-40m²,	(>40m²,
~3kW)	~5kW)	~7kW)

New appliance

Reverse cycle air conditioner

Requires minimum 4-star energy efficiency rating for heating capacity

\$1,000 \$1,800 \$2,500

Funding Cap

Funding for bottled LPG conversion

If you choose to convert to bottled gas, a flat Funding Cap applies for each eligible appliance.

Each eligible appliance

costs

- Re-jetting of appliances
- Installation of LPG bottles
- Additional pipework
- New LPG appliances only where existing appliance cannot be converted

\$2,000

Funding Cap

Funding Cap

Key messages for customer conversations

What does 'like for like' mean?

'Like for like' replacement means a similar appliance, offering features and capacity comparable to the appliance being replaced.

- Horizon Power's aim is to provide the most energy efficient appliance options.
- If a customer chooses to upgrade an appliance, they can simply pay the gap between the appliance cost and the approved amount of financial support.
- If the customer's preferred choice is to move toward bottled gas for all appliances, Horizon Power will support the transition.

What work is eligible for funding through the Esperance Energy Transition Plan?

The following works, when completed by a registered supplier, are eligible for funding:

- Removal of existing gas appliances
- Supply of new 'like for like' electric appliances to replace existing gas appliances
- Replacement or conversion of existing appliances from natural gas to LPG
- Reasonable installation costs (e.g., minor electrical upgrades to accommodate new appliances, minor carpentry repairs)
- Electrical work to install new electrical appliances (appliance wiring, dedicated circuit breakers)

What work is excluded from the Esperance Energy Transition Plan?

The following works are not eligible for funding:

- Electrical work not directly required for installation of new electrical appliances
- Supply of new gas appliances where existing appliances can be converted to LPG
- Supply of gas (including first fill of gas bottles)
- Removing gas bayonet fittings and fixtures
- Barbecue replacement
- Removing and replacing asbestos products
- Removing gas meters
- Other works not included in the eligibility information, at the discretion of Horizon Power



What is the process to properly disconnect and cap the gas supply to a customer's home?

The tradesperson in charge of work at a household is responsible for organising supply disconnection by the Esperance Gas Distribution Company (EGDC). To initiate this process, contact EGDC on (08) 9072 1422 or by email at Esperance.gas@worley.com.

On the scheduled date for disconnection, a representative from EGDC will visit the customer's home to disconnect the gas supply and physically cap the line at the meter box. At a scheduled later date, the underground gas piping up to the meter box will be depressurized and made safe.

Can customers keep their old appliances or sell them to a third party?

The Esperance Energy Transition Package covers the cost to remove and safely dispose of customers' existing appliances. However, if they choose to keep them or would like to sell them to a third party, they are welcome to do so.

What is happening to the old appliances once they are removed from a customer's home?

If a customer does not wish to keep their old appliances, we will cover the cost to remove and safely dispose of the appliances from the home. Where possible, appliances should be reused or recycled.

We are currently exploring the best options for repurposing and recycling these appliances and will share information on this topic as soon as it is available.

How can customers recycle their old cookware, if they are converting to induction cooktops and purchasing new items?

Horizon Power will be coordinating a cookware recycling program for impacted Esperance customers. Check the <u>Esperance Energy Transition Plan</u> customer hub for more details, available late May 2022.

What key safety messages and protocols should I consider before/when visiting a customer's home?

Safety is a core value at Horizon Power. To keep you, your staff and our customers safe, please:

- Check for hazards before starting work and make sure controls are in place, including wearing the correct PPE
- Adhere to any customer requests for mask wearing on their premises
- Inform the customer of any hazards or risks they should be aware of while the work takes place



- Ensure electricity is effectively isolated prior to connecting or disconnecting appliances
- Leave all electrical installations in a safe condition
- Leave the work area clean and tidy

Managing COVID-19 in WA

All of us have a role to play in managing COVID-19 in our communities. Please adhere to <u>state</u> government requirements that relate to <u>COVID-19</u>.

Please note that while masks are no longer mandated in public places, a customer's request for mask wearing on their premises should be adhered to.

If you receive a question you can't answer, our team is standing by to help.

Please contact our Esperance team at 08 9072 3400 or send an email to <u>Esperance-etp@horizonpower.com.au</u> and we'll ensure you get a reply as soon as possible.

Thank you for working to ensure impacted customers have a smooth energy transition.

