

# Critical load application

## For business customers with energy critical operations

For some customers, we understand that the continual supply of electricity to power operations is critical.

If your electricity supply is eligible to be registered as a critical load, we'll work with you to ensure that you are given advanced notice of any planned outages in the area, as well as priority when restoring power in the case of an outage.

For any unplanned outages it's critical you also have a pre-arranged action plan.

Horizon Power will assess a range of factors when determining if your electricity supply is eligible to be registered as a critical load. Some example factors and industries are listed below.

Example factors	Example details
A utility service provided	Water, gas, telephones, emergency services, ambulance, police, electrical hazards
Health and safety	Hospitals, aged care facilities, prisons, etc
Environmental implications	Sewage facilities and processing plant
Special needs	Shopping centres, heavy industrial, cold storage facilities, etc
Animal suffering	Animal care or processing plants
Food processing	Milk, bread, fresh producers
Public communications	Emergency services communication sites

### Submission of this application:



Please post or email this application form to your nearest Horizon Power office.

#### Head Office

Stovehill Road  
KARRATHA WA 6714

PO Box 817  
Karratha WA 6714

P: (08) 9159 7250  
E: karratha@horizonpower.com.au

#### East Pilbara

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#### East Kimberley

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#### Gascoyne Mid West

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CARNARVON WA 6701

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Carnarvon WA 6701

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#### Goldfields Esperance

143 Sims Street  
ESPERANCE WA 6450

PO Box 148  
Esperance WA 6450

P: (08) 9072 3400  
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#### West Kimberley

Nila Janyba Broome Experience Centre  
Shop 25 and 26 Paspaley Plaza,  
8 Short Street  
BROOME WA 6725

PO Box 345  
Broome WA 6725

P: (08) 9192 9900  
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# Critical load application form

For some customers, we understand that the continual supply of electricity to power operations is absolutely critical. If your electricity supply is eligible to be registered as a critical load, we'll work with you to ensure that you are given advanced notice of any planned outages in the area, as well as priority when restoring power in the case of an outage.

**For any unplanned outages it's critical you also have a prearranged action plan.**

## To complete this form:

- Fill out your details in **Section 1**, including the contact details on which Horizon Power can get in touch with you regarding this application;
- Complete the organisation details for which you wish to register as having a sensitive load in **Section 2**;
- In **Section 2**, complete the individual site details for each site you wish to register as a sensitive load. If you require more than five sites to be listed, please complete another form listing these details and;
- Carefully read the declaration and acknowledge that you have understood it by signing in **Section 3**.

## Section 1: Your details

First name: \_\_\_\_\_ Surname: \_\_\_\_\_  
Job title: \_\_\_\_\_ Email: \_\_\_\_\_  
Mobile: \_\_\_\_\_ Phone: \_\_\_\_\_  
Postal address: \_\_\_\_\_

## Section 2: Organisation details

Organisation name: \_\_\_\_\_  
Trading as: \_\_\_\_\_ Industry: \_\_\_\_\_

Account number	Site address

## Section 3: Declaration and acknowledgement

- I acknowledge that I have read and understood the information in this application to become a sensitive customer, and that Horizon Power will contact me in relation to this application.
- I am authorised to make this application on behalf of the organisation I work for.
- I affirm that I am authorised to act on behalf of the organisation listed in this application form.
- I acknowledge that Horizon Power has strict eligibility criteria to become a sensitive load customer, and Horizon Power will review my application (in its absolute discretion) against these eligibility criteria, and that no supply address is registered as a sensitive load unless I receive an approval of sensitive load notification from Horizon Power.

Authorised representative signature \_\_\_\_\_ Date: \_\_\_\_\_